

Timothy M. Greco, M.D., F.A.C.S.
2 Bala Plaza, Suite PL-15
Bala Cynwyd, PA 19004
(610) 664-8830

Scheduling and cancellation policy

As of September 1, 2019

NEW: CANCELLATION POLICY FOR INJECTABLE APPOINTMENTS

Cancellation within 1 day of appointment = \$25 rescheduling fee

- Applicable to next appointment

No show = \$50 fee

- Non-refundable/non-applicable

LATE

Patients who are less than 30 minutes late to their appointments risk the provider seeing other patients before them and may have to wait accordingly.

Patients who are over 30 minutes late will not be seen and forfeit any previous deposits.

NEW PATIENTS

Consult fee = \$100

- Applicable to all new patients.
- Refundable up until 48 hours prior to consultation.
- Applicable to cost of any procedure/injectable received after consultation.

Revision consult fee = \$200

- Applicable to new patients who have had facial reconstructive surgery at another practice and want it revised.
- Refundable up until 48 hours prior to consultation.
- Applicable to cost of any procedure/injectable received after consultation

EXISTING PATIENTS

Sculptra = \$425 minimum

- 50% of the full cost of one sculptra treatment must be paid at the time of scheduling.
- Sculptra needs to be mixed for the specific patient 1 week prior to injection. The total amount of sculptra also must be determined at the time of scheduling.
- Sculptra deposits are FORFEITED if appointment cancelled within 7 days or patient does not show for appointment.

Patients who have not been seen in over 2 years = \$100 deposit

- Refundable up until 48 hours prior to appointment.
- Applicable to cost of any procedure/injectable received.
- \$25 rescheduling fee within 1 day of appointment
- No show: Deposit forfeited

SURGICAL PATIENTS

INITIAL DEPOSIT = 25% of total procedure cost

- Non-refundable

REMAINING BALANCE = Due at Pre-operative appointment

- No later than 2 weeks prior to surgery

CANCELLATION/RESCHEDULE WITHIN 2 WEEKS OF PROCEDURE

- 50% of full cost refundable
- \$1000 cancellation/rescheduling fee

CANCELLATION WITHIN 72 HOURS OF PROCEDURE

- Full deposit forfeited unless doctor's note states a medical emergency

MISCELLANEOUS

-We do not accept personal checks greater than \$500.

-Please do not contact Dr. Greco personally with any scheduling issues under any circumstances. Call (610) 664-8830 or email sgilmore@drgrecoface.com with any scheduling questions or concerns.

DISCLAIMER

NO SHOW/RESCHEDULING FEES WILL BE CHARGED TO YOUR METHOD OF PAYMENT THE DAY OF YOUR INITIALLY SCHEDULED APPOINTMENT.