

Dr. Timothy Greco
2 Bala plaza Suite PL-15
Bala Cynwyd, PA 19004

March 11, 2006

Dear Dr.Greco,

I just wanted to take the time to tell you how much I appreciate the exceptional level of care and compassion that I received from you and your staff. I am so grateful to have a physician who is not only a wonderful person but a brilliant and caring surgeon.

From the first time I stepped into your office you were more than happy to answer ANY of my questions (even if they were the same ones over and over again!) Your associates took every opportunity to make me feel comfortable and attended to. From the first visit until the final surgery I couldn't have felt more comfortable or at home.

On the day of my surgery, your medical team made sure I felt at ease and comfortable. They made sure to go over every little detail of what was going to happen and what I needed to do. I felt so secure because I knew you were a perfectionist when it comes to your patients and their safety.

I also wanted to bring to your attention how wonderful Maggie and Linda have been to me. During my pre-op Maggie made sure to go over all the instructions for me in detail. She gave me her cell phone number just in case I had any questions or happened to be unclear about anything (which couldn't possibly happen because she goes over everything perfectly!!) On my surgery day as soon as I saw Maggie and Linda I knew everything was going to be fine. I felt so wonderful having the surgery in your operating facility because I got to be with your amazing staff, who had become my friends. Your nurse anesthetist was so accommodating and told me he would put the IV anywhere I felt comfortable. When I woke up from surgery I couldn't stop laughing, it was great! The night after the surgery, I really appreciated how you checked in with me by phone to make sure everything was ok. That made me feel really well cared for.

As far as the results I could not be ANY happier. I can't believe how much better I look. I didn't even think it was possible. What I saw on your computer imaging during my consultation does not even compare with the final results. I look a million time better. Every time I look in the mirror now I can not believe that I do not have a double chin. Words can't even explain how happy I am.

I couldn't have made a better decision to have facial liposuction and have you as my surgeon. Thank you for changing my life and I hope all of your patients get to have the experience as wonderful as mine.

Sincerely,

L.N.