

December 15, 2005

Dr. Timothy Greco
2 Bala Plaza, Suite PL-15
Bala Cynwyd, PA 19004

Dear Dr. Greco,

Please accept the accompanying gift as a small token for all that you have done for me both in the most recent surgery and the previous surgery.

I have been remiss in letting you know how much I have appreciated the care and concern that both you and your staff have shown before, during and after the procedures. Certainly by virtue of the fact that I came back for a second surgery speaks volumes! I don't think I could have been in more skillful hands.

I would like to share with you a little of my background so that you may understand my reserve. I have always felt that one's health is primarily vested in oneself. No one, save the patient and their families, have the same degree of interest. When my mother was hospitalized for a stroke or heart attacks (on more than one occasion) this became particularly obvious when she would be given medication on an empty stomach which made her quite ill and sapped her strength. Our request that she be given food prior to any medication was always met with "of course, no problem" except that this did not occur. Our recourse—we stationed a family member in her room 24 hours a day – she could not fend for herself so we resolved that we would do it for her. My sister and I purchased our own PDR (the sister that you met) so that we could research her medications to make sure that none were contraindicated to another. As just a small snapshot of my previous experience perhaps you can understand wherein my reserve originated.

That being said - I have been more than pleasantly surprised by the care that I have been given (and yes a bit astonished). You have set my expectations all along the way which has enabled me to understand what will happen to me, how I will look and how I will feel. After surgery you personally called, every day, to ascertain how I was feeling and to make sure that everything was going well. You always reiterated that you would take very good care of me and you know what – I knew that you would.

The staff that you have surrounded yourself with is exceptional. Maggie has that wonderfully rare personality that is soothing and calming. She takes time to explain the procedures and to create calm where apprehension was pervasive. Just an exceptional individual.

I want you to know that I also feel a responsibility as a patient to follow the instructions that are written and gone over in such detail. To do the daily routine that is important to the final result.

Again I want to thank you for being there, for the concern that is readily apparent and the skill with which you do your work- I feel that I could not have made a better choice – as a matter of fact I think I will pat myself on the back!!

If ever I may answer questions for one of your patients or proudly show off some of your work, please feel free to have them contact me.